

Better Care Fund - 2018/19

Performance Report

Quarter 4

Produced May 2019

Performance Alerts for main Health & wellbeing Board measures only

Performance is on or ahead of target

Performance is behind target, with no improvement

Performance is behind target, with some improvement

Performance is not reported in this period

Total Health & Wellbeing Board measures

Achieved	3
Not achieved	1
Improving but not achieved	0
Not reported in period	0
	4

A detailed analysis of the national BCF measures is provided later in this report, showing baselines, trends, measure calculations, CCG breakdown and targets, with charts where appropriate. Guidance is also provided for each measure below the measure descriptor for ease of reference.

Polarity	Indicator Description	Responsibility	Previous Years		Current Year			
			2016/17	2017/18	2018/19 Q4			
					Actual	Target	Trend (vs. 2017.18)	Alert

Health and Wellbeing Better Care Fund Measures

Smaller is Better	1. Total non-elective admissions into hospital : General and Acute IN QUARTER	Carol Cottingham (NHS)	20,299 (Q4)	20,750 (Q4)	21,789	18,588	↑	Not achieved
Smaller is Better	2. Permanent admissions to residential and nursing care homes in the year - aged 65+ ASCOF 2A part 2	Carolyn Nice (LCC)	1,031	1,020	994	1,150	↓	Achieved
Bigger is Better	3. % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation ASCOF 2B part 1 3-MONTH SAMPLE	NHS / Tracy Perrett (LCC)	75%	81%	88%	80%	↑	Achieved
Smaller is Better	4 (i) . Delayed transfers of care: Total delayed days from hospital, aged 18+ IN QUARTER	NHS / LCC	8,341 (Q4)	6,198 (Q4)	4,848	5,282	↓	Achieved
Smaller is Better	4 (ii). NEW Oct-18* Delayed transfers of care: Average delayed days per day from hospital, aged 18+ IN MONTH	NHS / LCC	98.2 (annualised)	74.5 (annualised)	48.5 (Mar-19)	58.7	↓	Achieved

iBCF Measures

	5. Number of home care packages provided in the year	LCC	-	4,581	4,611	n/a	↑	n/a
	6. Total number of paid hours of homecare provided in the year	LCC	-	1,456,768	1,397,019	n/a	↓	n/a
	7. Number of funded care home placements at the end of the period	LCC	-	3,271	3,296	n/a	↑	n/a

Local Measures

Bigger is Better	8. Social Care Reablement hours delivered in the year**	LCC	-	128,272	123,699	n/a	↓	n/a
Bigger is Better	9. Reablement - % episodes completed in the year where the person was reabled to no service (LCC Council Business Plan)	LCC	-	87%	tbc	95%	tbc	tbc
Bigger is Better	10. 7 Day Services - % patients discharged to Social Care at the weekend IN QUARTER	LCC	-	12.4%	12.5%	n/a	↑	n/a
Bigger is Better	11. Carers Supported by Lincolnshire Carers Service in the last 12 months, per 100k population (LCC Council Business Plan)	LCC	-	1,631	1,692	1,730	↑	Achieved
Bigger is Better	12. Make Every Contact Count: Staff trained in the year (LCC Council Business Plan)	LCC	-	1,258	1,126	1,000	↓	Achieved

Notes:

* the DTOC measure and targets were amended with effect from 01 October 2018 to move away from quarterly monitoring of total delays to monthly monitoring of average days per day.

** owing to service disruption in Q3 of 2018/19 caused by a change in provider, the reablement hours were not reportable, so for Oct - Dec the monthly hours have been approximated using the year to date average.

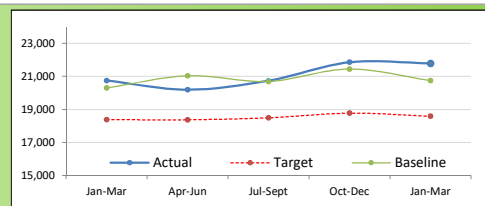
Health and Wellbeing Board Measures

1: Total non-elective admissions in to hospital (general and acute)

Definition: The total number of emergency admissions for people of all ages where an acute condition was the primary diagnosis, that would not usually require hospital admission.

Frequency / Reporting Basis: Monthly / Cumulative within quarter only

Source: MAR data (Monthly NHS England published hospital episode statistics)



Performance observations from the data:

Over the year, non-elective admissions to hospital have been consistently higher than the target set out in the Health & Wellbeing Plan. Quarter 1 results were the most promising, with a 4% reduction compared to the corresponding quarter from 2017/18, but this was still 10% higher than the stretch target. There were just over 84,500 admissions in total for the 12 months of 2018/19, which was a negligible increase of 0.8% compared to the total admissions for 2017/18.

Prior Year	2017/18											
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
In Month	7,246	6,943	6,843	7,110	6,722	6,858	7,375	7,104	6,967	7,361	6,411	6,978
In Quarter (cumulative)	7,246	14,189	21,032	7,110	13,832	20,690	7,375	14,479	21,446	7,361	13,772	20,750

Current Year	2018/19												
	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	
In Month	6,640	6,976	6,581	6,937	7,015	6,786	7,275	7,305	7,275	7,696	6,764	7,329	
In Quarter	6,640	13,616	20,197	6,937	13,952	20,738	7,275	14,580	21,855	7,696	14,460	21,789	
HWB NEA Plan - Target	6,125	12,250	18,375	6,164	12,327	18,491	6,258	12,516	18,774	6,196	12,392	18,588	
Actual reduction (negative indicates an increase)	number	-515	-1,366	-1,822	-773	-1,625	-2,247	-1,017	-2,064	-3,081	-1,500	-2,068	-3,201
	%	-7.75%	-10.03%	-9.02%	-11.15%	-11.64%	-10.83%	-13.98%	-14.15%	-14.10%	-19.49%	-14.30%	-14.69%
Performance	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	

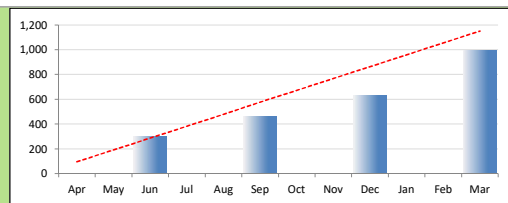
2: Admissions to residential / nursing care homes - aged 65+ (ASCOF 2A part ii)

Definition: The total number of admissions to permanent residential or nursing care during the year (excluding transfers between homes unless the type of care has changed from temporary to permanent)

Frequency / Reporting Basis: Monthly / Cumulative YTD

Source: Mosaic data: Local Adult Care Monitoring (LTC admissions report & SALT return).

Note: Figure reported cumulatively



Performance observations from the data:

A total of 994 permanent placements in a residential care home were made during the year. This represents a 2.5% reduction in activity compared to 2017/18, and over 150 placements lower than the 2018/19 target.

Prior Year	2017/18											
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
In Quarter			292			319			249			160
Cumulative YTD			292			611			860			1,020

Current Year	2018/19											
	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
In Quarter			296			164			172			362
Cumulative YTD			296			460			632			994
Target (admissions)			288			575			863			1,150
Performance			Achieved			Achieved			Achieved			Achieved

3: % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation (ASCOF 2B part 1)

Definition: The percentage of older people (within a 3 month sample period) discharged from an acute or non-acute hospital to their own home/residential or nursing care home/ extra care housing for rehabilitation, where the person is at home 91 days after their date of discharge from hospital.

Frequency / Reporting Basis: Yearly / Cumulative for sample period

Source: Reablement - external service provider - Allied Healthcare, rehabilitation - LCHS

Observations from the data:

The provision outturn for the year for this measure is 87.9%, pending validation for statutory reporting purposes (but unlikely to change). The target has been exceeded. This shows a good improvement over 2017/18 where 80.5% of patients aged 65+ discharged from hospital into reablement or rehab were at home 91 days later. However, it does appear that this year, the step down intermediate care service offer in the community is significantly lower than in 2017/18 with almost 30% fewer patients discharged into community reablement and rehabilitation. This in part could be attributed to the reablement provider change over the winter months with temporary capacity issues, but also due to a greater number of patients being supported with rehab in community hospitals (which are excluded from this indicator).

	2017/18	2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Numerator	579												451
Denominator	719												513
Value	80.5%												87.9%
Target	80.0%												80.0%
Performance	Achieved												Achieved

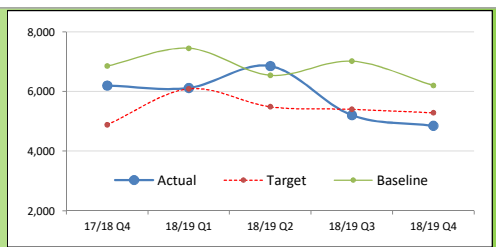
4: Delayed transfers of care (delayed days) from hospital for adults aged 18+

Definition: The number of delayed transfers of care (days) for adults who were ready for discharge from acute and non-acute beds. This changed to average delayed days per day from October 2018. Both have been reported below.

Frequency / Reporting Basis: Monthly / Cumulatively within the quarter

Source: NHSE Published Delayed Days Report (Sitrep)

Table note: In the analysis by delay reason below, the organisation that the delay reason is attributable to is included in parentheses i.e. NHS, SSD, NHS or SSD, BOTH. This measure has evolved over time from rate per 100,000 to total days and now performance is judged based on average bed days per month.



Performance observations from the data:

DTOC overall is below target at 4,848 delay days in Q4 compared to target of 5,282. For the 12 months of 2018/19, there have been a total of 23,016 delayed days across the system, which represents a 15% reduction compared to total delayed days in 2017/18. Since an amended delayed days per day target was introduced in October 2018, Lincolnshire has achieved the 58.7 days target in 4 of the last 6 months, including March where there were an average of 48.5 delayed days per day. The monthly target days per day was also set at responsible organisation level, and performance against NHS/SSD and Both has been less consistent, mainly impacting on SSD delays. This is largely due to the 18/19 targets being set in Q2 17/18 where the relative splits in responsible organisations were in stark contrast to the typical trend (i.e. SSD delays were unusually low in Q2 17/18 and the targets were re-set based on this). The make up of delays in terms of acute and non acute remain consistent with 2017/18 with 88% and 12% of delays respectively. 68% of delays are attributed to the NHS, which is down from 72%, with a corresponding increase in social care and joint delays which now account for almost a third of delayed days.

Prior Year	2017/18											
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Days Delayed in Quarter	2,391	5,095	7,446	1,958	4,226	6,539	2,263	4,533	7,015	2,056	3,802	6,198
rate per 100,000	397	845	1,235	325	701	1,085	375	752	1,164	339	627	1,022

Current Year	Qtr 4 17/18	2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Average Per Day	74.5	67.9	68.9	64.7	70.1	75.2	78	57.5	58.5	53.4	51.2	62.8	48.5
In month	2,396	2,039	2,136	1,942	2,174	2,334	2,340	1,784	1,765	1,654	1,587	1,757	1,504
In Quarter (cumulative)	6,198	2,039	4,175	6,117	2,174	4,508	6,848	1,784	3,549	5,203	1,587	3,344	4,848
Target (days)	4,883	2,096	4,125	6,087	1,895	3,723	5,483	1,819	3,580	5,400	1,819	3,463	5,282
Performance		Achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved

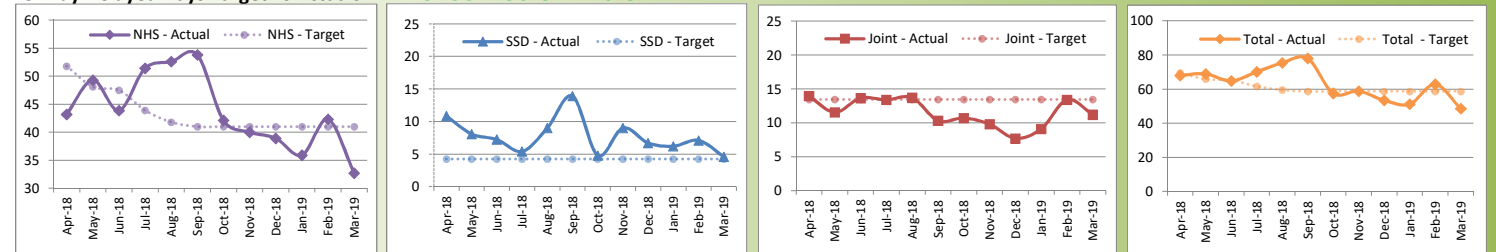
by Type of Care

	2017/18 Q4	2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Acute	5,423	1,816	3,788	5,537	1,913	3,976	5,975	1,492	2,983	4,357	1,362	2,902	4,258
Non Acute	775	223	387	580	261	532	873	292	566	846	225	442	590
Total	6,198	2,039	4,175	6,117	2,174	4,508	6,848	1,784	3,549	5,203	1,587	3,344	4,848
Acute	87%	89%	91%	91%	88%	88%	87%	84%	84%	84%	86%	87%	88%
Non Acute	13%	11%	9%	9%	12%	12%	13%	16%	16%	16%	14%	13%	12%

by Responsible Organisation

	2017/18 Q4	2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
NHS	4,437	1,296	2,824	4,140	1,593	3,225	4,839	1,304	2,505	3,712	1,113	2,296	3,310
SSD	548	325	575	792	166	444	862	149	419	626	192	392	535
Joint	1,213	418	776	1,185	415	839	1,147	331	625	865	282	656	1,003
Total	6,198	2,039	4,175	6,117	2,174	4,508	6,848	1,784	3,549	5,203	1,587	3,344	4,848
NHS	72%	64%	68%	68%	73%	72%	71%	73%	71%	71%	70%	69%	68%
SSD	9%	16%	14%	13%	8%	10%	13%	8%	12%	12%	12%	12%	11%
Joint	20%	21%	19%	19%	19%	19%	17%	19%	18%	17%	18%	20%	21%

Per Day Delayed Days Target vs Actuals - INTRODUCED OCTOBER 2018



Average days	1718	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
NHS - Actual	55.2	43.2	49.3	43.9	51.4	52.6	53.8	42.1	40.0	38.9	35.9	42.3	32.7
NHS - Target	n/a	51.8	48.1	47.5	43.9	41.8	41.0	41.0	41.0	41.0	41.0	41.0	41.0
Performance		Achieved	Not achieved	Achieved	Not achieved	Not achieved	Not achieved	Not achieved	Achieved	Achieved	Achieved	Not achieved	Achieved
SSD - Actual	7.1	10.8	8.1	7.2	5.4	9.0	13.9	4.8	9.0	6.7	6.2	7.1	4.6
SSD - Target	n/a	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2
Performance		Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved
Joint - Actual	12.2	13.9	11.5	13.6	13.4	13.7	10.3	10.7	9.8	7.7	9.1	13.4	11.2
Joint - Target	n/a	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5
Performance		Not achieved	Achieved	Not achieved	Achieved	Not achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved	Achieved
Total - Actual	74.5	68.0	68.9	64.7	70.1	75.3	78.0	57.5	58.8	53.4	51.2	62.8	48.5
Total - Target	n/a	69.5	65.8	65.2	61.6	59.5	58.7	58.7	58.7	58.7	58.7	58.7	58.7
Performance		Achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Achieved	Not achieved	Achieved	Achieved	Not achieved	Achieved

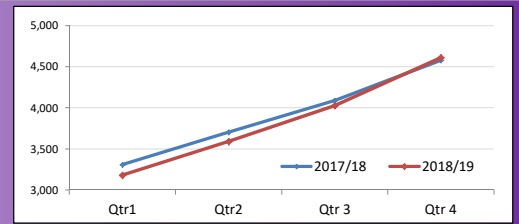
iBCF Measures

5: Number of Home Care packages provided for the whole of 18/19

Definition: Cumulative YTD number of all clients who have received a permanent home care package during the year

Frequency / Reporting Basis: Monthly / Cumulative within quarter only

Source: Brokerage weekly service returns



Observations from the data:

There has been a negligible 0.7% increase in the number of adults supported by Adult Care with a home care package during the year. This figure tends to be fairly stable year on year.

Prior Year	2017/18												
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	
Clients in receipt of homecare (YTD)			3,308			3,703			4,090			4,581	

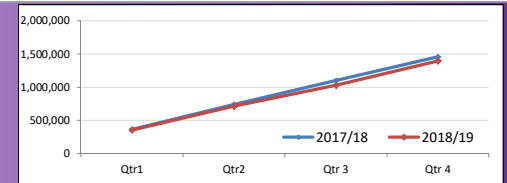
Current Year	2018/19												
	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	
Clients in receipt of homecare (YTD)			3,179			3,589			4,028			4,611	

6: Total number of paid hours of Home Care provided in the quarter

Definition: Cumulative YTD number of all paid hours of homecare delivered

Frequency / Reporting Basis: Monthly / Cumulative within quarter only

Source: Brokerage weekly service returns



Observations from the data:

Given a slight increase in packages from measure 5 above, it appears as though, on average, adults with a home care package are receiving slightly less hours in total, as total hours has reduced by 4% from last year.

Prior Year	2017/18												
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	
Hours Delivered			365,067			740,314			1,100,642			1,456,769	

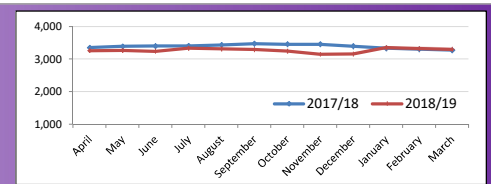
Current Year	2018/19												
	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	
Hours Delivered			357,266			714,479			1,028,275			1,397,019	

7: Number of funded care home placement at the end of the period

Definition: Number of clients that are in a social care wholly or part funded care home placement at the end of the period.

Frequency / Reporting Basis: Monthly / Snapshot

Source: BO Report - Long Term Care (Summary)



Observations from the data:

Throughout 2018/19, the care home population (funded by social care) has remained relatively stable. In light of the reduction in new placements made during the year in measure 2, this would imply that the attrition rate is static.

Prior Year	2017/18												
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	
Care Home Placements (YTD)	3,351	3,389	3,402	3,406	3,433	3,474	3,455	3,454	3,391	3,329	3,303	3,271	

Current Year	2018/19												
	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	
Care Home Placements (YTD)	3258	3,261	3,238	3,333	3,310	3,292	3,240	3,147	3,151	3,349	3,321	3,296	

Local Measures

8. Number of Reablement Hours Delivered in the period**Definition:** Total number of face to face contact hours delivered**Frequency / Reporting Basis:** Quarterly (Cumulative)**Source:** Reablement Provider Contract KPI's**Observations from the data:**

There has been a slight reduction in the number of reablement hours provided this year compared to last, although the total for 2018/19 is approximated since October to December figures were not reported while the service managed the transition to a new provider. The average year to September monthly hours has been used for these months to approximate. The reduction therefore is likely to be a result of the service disruption, but it could also reflect the effectiveness of reablement in being able to reduce hours per week for people as they gain independence through the course of their reablement.

Year	2017/18	2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Hours Delivered per month		10,730	10,498	10,161	10,558	10,009	9,714	10,278	10,278	10,278	10,741	9,420	11,034
Cumulative Hours	128,272	10,730	21,228	31,389	41,947	51,956	61,670	71,948	82,226	92,504	103,245	112,665	123,699
Target	not set	not set	not set	not set	not set	not set	not set	not set	not set	not set	not set	not set	not set

9. Reablement: % of people reabled to no service, or a lower service (ASCOF 2D)**Definition:** % of concluded episodes of reablement for NEW clients where the sequel to reablement is no support or support of a lower level**Frequency / Reporting Basis:** Quarterly / Cumulative YTD**Source:** Short & Long Term Return (SALT STS002a)**Observations from the data:**

The figures for 2018/19 are currently being processed and won't be available until 30th May 2019.

Current Year	2017/18	2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Numerator	1,925			637			1,142			1,547			tbc
Denominator	2,225			648			1,211			1,701			tbc
Actual	86.5%			98.3%			94.3%			91%			tbc
Target	not set			95%			95%			95%			95%
Performance				Achieved			Achieved			Not Achieved			tbc

10. 7 Day Services: % of hospital discharges to Social Care which occur at the weekend**Definition:** Of the total number of patients discharged from hospital to a Social Care hospital team, the % that were discharged at the weekend**Frequency / Reporting Basis:** Quarterly / Cumulative (in quarter)**Source:** BO Report - Hospital Discharges**Observations from the data:**

The proportion of weekend discharges to social care remains consistently around 12-14%. It is difficult to gauge what 'good' looks like but it is encouraging that almost 1,500 patients have been discharged into social care services over the weekend, where previously they typically would have waited until the following week. This is likely to have a positive effect on reducing unnecessarily delays for people.

Current Year	2017/18	2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
	Q4			Q1 1819			Q2 1819			Q3 1819			Q4 1819
Numerator	362			355			324			379			404
Denominator	2,923			2,741			2,715			2,751			3,222
Actual	12.4%			12.9%			11.9%			13.8%			12.5%
Target	not set			not set			not set			not set			not set

11. Carers Supported by Carers Service and Adult Care**Definition:** The total number of Carers Supported by Lincolnshire County Council in the last 12 months**Frequency / Reporting Basis:** Quarterly / Rolling 12 month period**Source:** Council Business Plan (Carers Strategy) (SALT LTS003 total)**Observations from the data:**

This measure is also included in the Lincolnshire County Council Business Plan in the Carers Strategy. The target has been achieved as the rate per 100,000 is within 5% of the target. The authority continue to see an expansion of the universal offer to carers in Lincolnshire.

	2017/18	Apr-18	May-18	2018/19				Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
				Jun-18	Jul-18	Aug-18	Sep-18						
				Q1 1819			Q2 1819			Q3 1819			Q4 1819
Numerator	9,689			10,006			10,238			10,487			10,324
Denominator	5.94			6.1			6.1			6.1			6.1
Actual	1,631			1,640			1,678			1,719			1,692
Target	1,440			1,730			1,730			1,730			1,730
Performance	Not Achieved			Not Achieved			Achieved			Achieved			Achieved

12. Making Every Contact Count**Definition:** The total number of front line staff and volunteers who have been trained on Making Every Contact Count (MECC) during the year.**Frequency / Reporting Basis:** Quarterly / Cumulative**Source:** Council Business Plan (Wellbeing Strategy)**Commentary:**

This measures the number of staff and volunteers working in health and care related services who have received Making Every Contact Count training. This training enables service providers to deliver healthy lifestyle advice and signposting information to clients.

Current Year	2017/18	2018/19											
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Numbers Trained (YTD)	1,258			187			399			662			1,126
Target	1,000			150			350			700			1,000
Performance	Achieved			Achieved			Achieved			Achieved			Achieved